

## Product Support Manager

### **Specific Functional Requirements for Key Leadership Positions (Attributes and Demonstrated Experience Beyond Level III Certification)**

The following requirements are *in addition to the requirements in Attachment 1 of the USD(AT&L) memorandum “Key Leadership Positions and Qualification Criteria”, November 8, 2013.* <http://bbp.dau.mil/docs/11-08-13USD-ATL-KLP-MemoSignedwAttachment.pdf>

#### **Education:**

- **REQUIRED:**
  - No additional requirements
- **PREFERRED:**
  - Advanced Degree in logistics, business management, supply chain management, business or public admin, or technical field.
  - Joint Professional Military Education such as Dwight D. Eisenhower School for National Security Resource Strategy
  - Completion of a certificate program in systems design and operational effectiveness or similar systems engineering/technical education, business administration, and/or supply chain management

#### **Training:**

- **REQUIRED:**
  - LOG 465 Executive Product Support Manager’s Course within 24 months of PSM KLP assignment
  - At least one (1) Executive/Strategic Leadership/Development Training Course: ACQ 405 Exec Refresher Training, PMT 401 Program Manager's Course, ACQ 450 Leading in the Acquisition Environment, ACQ 451 Integrated Acquisition for Decision Makers, ACQ 452 Forging Stakeholder Relationships, ACQ 453 Leader as Coach, Intermediate or Senior Professional Military Education (PME), or other equivalent course

#### **Experience:**

- **REQUIRED:**
  - 8 years of experience in LCL with at least 2 years in a program office or similar organization and 2 years supervisory or team lead experience at the GS-13 level or higher. Up to 4 years of the required experience may come from logistics positions in field-level or sustainment organizations.

#### **Competencies:**

In addition to the Program Execution, Technical Management, and Business Management competencies established by USD(AT&L), PSMs are expected to:

- Have demonstrated significant experience in the Product Support Management Integrated Product Support (IPS) element, including planning, managing, and funding weapon system product support across the life cycle.
- Be familiar (demonstrated through education, training, and/or experience) with the role of the PSM in interactions with other parts of the program office and acquisition and sustainment communities for the following IPS elements:

- Supply Support
- Packaging, Handling, Storage and Transportation
- Maintenance Planning and Management
- Design Interface
- Sustaining Engineering
- Technical Data
- Computer Resources
- Facilities and Infrastructure
- Manpower and Personnel
- Support Equipment
- Training and Training Support

**Currency:**

- **REQUIRED:**
  - No additional requirements
- **PREFERRED:**
  - Complete new LCL Cert required training courses deployed since an individual's LCL Level III DAWIA certification
  - Complete the LCL continuous learning opportunities highlighted in the annual LCL Functional Leader memorandum "Recommended Continuous Learning Opportunities for the Life Cycle Logistics Career Field" Level II or higher certification in PM, Engineering, or Bus/FM career fields
  - Complete courses toward achieving Level II or higher certification in the DAWIA PM, Engineering, or Bus/FM career fields